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Warranty Information

RAVE Sports provides a Limited Lifetime Warranty, Limited 1 Year Warranty, or Limited 30 Day Warranty with all of our products. Register your product now with our [warranty registration](#).

If you believe you have a warranty claim on a RAVE product, please complete the [warranty claim form](#), call 1-800-659-0790 or email dkjellsen@ravesports.com

RAVE offers the following warranty programs within the product line:

- [Limited Lifetime Warranty](#)
- [Limited 3 Year Warranty](#)
- [Limited 1 Year Warranty](#)
- [Limited 30 Day Warranty](#)

LIMITED LIFETIME WARRANTY

RAVE'S LIMITED LIFETIME WARRANTY INCLUDES PROLINE REINFORCED PRODUCT SUCH AS THE AQUA JUMP, ICEBERGS, BONGO'S, ETC. IF YOU ARE UNSURE WHAT WARRANTY YOUR PRODUCT IS UNDER, PLEASE [CONTACT US](#).

PLEASE NOTE THAT THESE PRODUCTS WHEN USED IN A COMMERCIAL ENVIRONMENT ARE BOUND BY A LIMITED 1 YEAR WARRANTY.

The Limited Lifetime Warranty set forth below is given by RAVE Sports®, A Revel Match, LLC company with respect to product(s) purchased and used in the United States and Canada.

All Reinforced PVC Products have a Limited Lifetime Warranty against manufacturer's defects in material or workmanship, so long as the product remains in the possession of the original owner. The Limited Lifetime for our Reinforced PVC Products is up to (7) seven years; this may vary depending on use and other conditions. What is covered are the defects in the material or workmanship caused by the manufacturer. Any warranty repairs or replacements during the warranty period will be fully covered during the first two years of ownership and partially covered based on a depreciated replacement schedule for the remaining (5) five years. The depreciated replacement schedule equates to a 20 percent decline in the replacement value per year.

When returning any product under this Limited Lifetime Warranty, you must first contact RAVE Sports® to obtain a return authorization number. The product must be packaged in its original carton or comparable packaging with a copy of the bill of sale (or invoice of purchase), together with a complete explanation of the problem. Shipping charges, if any, must be prepaid. Products covered by this Limited Lifetime Warranty will be returned to you without charge by RAVE Sports®.

This Limited Lifetime Warranty covers all defects encountered in normal use of the product and **does NOT** apply in the following cases:

- Loss or damage due to abuse, mishandling, alteration, accident
- Failure to follow operating, maintenance, or storage instructions
- Service by a party other than RAVE Sports® authorized service personnel
- Any acts of God including storm and animal damage
- The product has had its serial number(s) or dating altered or removed
- Normal wear and tear which includes sun damage and other normal weathering of the product

No implied warranty (or condition), including any implied warranty (or condition) of merchantability or fitness for a particular purpose, applies to the product after the applicable period of express warranty stated above, and no other express warranty or guaranty, except as mentioned above, given by any person, firm, or corporation with respect to the product shall bind RAVE Sports®. Some states or provinces do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

RAVE Sports® shall not be liable for loss of revenue or profit, failure to realize savings or other benefits, or for any other special, incidental or consequential damages caused by the use, misuse or inability to use the product regardless of the legal theory on which the claim is based, and even if RAVE Sports® has been advised of the possibility of such damages. Nor shall recover any kind against RAVE Sports® be greater in amount than the purchase price of the product sold by RAVE Sports® and causing the alleged damage.

Without limiting the foregoing, you assume all risk and liability for loss, damage or injury to you and your property and to others and their property arising out of the use, misuse, or inability to use any product sold by RAVE Sports® not caused directly by the negligence of RAVE Sports®. Some states or provinces do not allow exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This Limited Lifetime Warranty shall not extend to anyone other than the original purchaser of any product, or the person for whom it was purchased as a gift.

This Limited Lifetime Warranty gives you specific legal rights. To the extent that such rights cannot be disclaimed under applicable law, this limited warranty does not affect such rights.

LIMITED THREE (3) YEAR WARRANTY

CONTACT RAVE SPORTS

3325 Labore Road
Saint Paul, Minnesota 55110

Toll Free: 800-659-0790
Local: 651-255-1428
Fax: 651-255-4881

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The Limited 3 Year Warranty set forth below is given by RAVE Sports®, A Revel Match, LLC company with respect to product(s) purchased and used in the United States and Canada.

RAVE Sports® product(s), when delivered to you in a new condition in original container, are warranted against defects in material or workmanship for a period of three (3) years from the date of original purchase when used in a non-commercial application. Product(s) used in a commercial application are warranted against defects or workmanship for a period of six (6) months from the date of original purchase. Defective product(s) returned to RAVE Sports® or an authorized service location and are proven to be defective upon inspection, will be repaired or exchanged for new product(s) or part(s) at a prorated value where applicable. The warranty period for any replacement product shall begin upon shipment of the same, but shall in no event exceed the warranty period of the defective product.

When returning any product under this Limited 3 Year Warranty, you must first contact RAVE Sports® to obtain a return authorization number. The product must be packaged in its original carton or comparable packaging with a copy of the bill of sale (or invoice of purchase), together with a complete explanation of the problem. Shipping charges, if any, must be prepaid. Products covered by this Limited 3 Year Warranty will be returned to you without charge by RAVE Sports®.

This Limited 3 Year Warranty covers all defects encountered in normal use of the product and **does NOT** apply in the following cases:

- a) Loss or damage due to abuse, mishandling, alteration, accident
- b) Failure to follow operating, maintenance, or storage instructions
- c) Service by a party other than RAVE Sports® authorized service personnel
- d) Any acts of God including storm and animal damage
- e) The product has had its serial number(s) or dating altered or removed
- f) Normal wear and tear which includes the sun damage and other normal weathering of the product

No implied warranty (or condition), including any implied warranty (or condition) of merchantability or fitness for a particular purpose, applies to the product after the applicable period of express warranty stated above, and no other express warranty or guaranty, except as mentioned above, given by any person, firm, or corporation with respect to the product shall bind RAVE Sports®. Some states or provinces do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

RAVE Sports® shall not be liable for loss of revenue or profit, failure to realize savings or other benefits, or for any other special, incidental or consequential damages caused by the use, misuse or inability to use the product regardless of the legal theory on which the claim is based, and even if RAVE Sports® has been advised of the possibility of such damages. Nor shall recover any kind against RAVE Sports® be greater in amount than the purchase price of the product sold by RAVE Sports® and causing the alleged damage.

Without limiting the foregoing, you assume all risk and liability for loss, damage or injury to you and your property and to others and their property arising out of the use, misuse, or inability to use any product sold by RAVE Sports® not caused directly by the negligence of RAVE Sports®. Some states or provinces do not allow exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This Limited 3 Year Warranty shall not extend to anyone other than the original purchaser of any product, or the person for whom it was purchased as a gift.

This Limited 3 Year Warranty gives you specific legal rights. To the extent that such rights cannot be disclaimed under applicable law, this limited warranty does not affect such rights.

LIMITED ONE (1) YEAR WARRANTY

The Limited One Year Warranty set forth below is provided by RAVE Sports®, A Revel Match, LLC company with respect to product(s) purchased and used in the United States and Canada.

Our PVC vinyl products are covered under a Limited ONE YEAR Warranty against manufacturer's defects from the date of purchase. Any holes, scrapes, tearing or external damage is not covered under the Limited One Year Warranty.

RAVE Sports® product(s), when delivered to you in a new condition in original container, are warranted against defects in material or workmanship for a period of one (1) year from the date of original purchase when used in a non-commercial application. Product(s) used in a commercial application are warranted against defects or workmanship for a period of six (6) months from the date of original purchase. Defective product(s) returned to RAVE Sports® or an authorized service location and are proven to be defective upon inspection, will be repaired or exchanged for a new product(s) or part(s) at a prorated value where applicable. The warranty period for any replacement product shall begin upon shipment of the same, but shall in no event exceed the warranty period of the defective product.

When returning any product under this Limited One Year Warranty, you must first contact RAVE Sports® to obtain a return authorization number. The product must be packaged in its original carton or comparable packaging with a copy of the bill of sale (or invoice of purchase), together with a complete explanation of the problem. Shipping charges, if any, must be prepaid. Products covered by this Limited One Year Warranty will be returned to you without charge by RAVE Sports®.

This Limited One Year Warranty covers all defects encountered in normal use of the product and **does NOT** apply in the following cases:

- a) Loss or damage due to abuse, mishandling, alteration, accident
- b) Failure to follow operating, maintenance, or storage instructions
- c) Service by a party other than RAVE Sports® authorized service personnel
- d) Any acts of God including storm and animal damage
- e) The product has had its serial number(s) or dating altered or removed
- f) Normal wear and tear which includes sun damage and other normal weathering of the product

No implied warranty (or condition), including any implied warranty (or condition) of merchantability or fitness for a particular purpose, applies to the product after the applicable period of express warranty stated above, and no other express warranty or guaranty, except as mentioned above, given by any person, firm, or corporation with respect to the product shall bind RAVE Sports®. Some states or provinces do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

RAVE Sports® shall not be liable for loss of revenue or profit, failure to realize savings or other benefits, or for any other special, incidental or consequential damages caused by the use, misuse or inability to use the product regardless of the legal theory on which the claim is based, and even if RAVE Sports® has been advised of the possibility of such damages. Nor shall recover any kind against RAVE Sports® be greater in amount than the purchase price of the product sold by RAVE Sports® and causing the alleged damage.

Without limiting the foregoing, you assume all risk and liability for loss, damage or injury to you and your property and to others and their property arising out of the use, misuse, or inability to use any product sold by RAVE Sports® not caused directly by the negligence of RAVE Sports®. Some states or provinces do not allow exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This Limited 1 Year Warranty shall not extend to anyone other than the original purchaser of any product, or the person for whom it was purchased as a gift.

This Limited One Year Warranty gives you specific legal rights. To the extent that such rights cannot be disclaimed under applicable law, this limited warranty does not affect such rights.

SUP Stand Up Paddle Boards

All "SUP" stand up paddle boards are covered by a Limited (1) ONE YEAR Warranty against manufacturer's defects from the date of purchase. This warranty covers only RAVE Sports SUP that are purchased from an authorized RAVE dealer. This warranty applies only to the original purchaser and may not be transferred. The warranty covers defects in the material or workmanship caused by the manufacturer. This warranty does not cover any damage that may be a result of normal wear and tear, misuse of the product, modification or alteration to the original design, accidents, heat, excessive exposure to sunlight, improper handling, storage, abuse, use in a commercial, rental or teaching environments. Cosmetic flaws that do not affect the functionality and performance of the board are not applicable.

LIMITED THIRTY (30) DAY WARRANTY

The Limited 30 Day Warranty set forth below is given by RAVE Sports®, A Revel Match, LLC company with respect to product(s) purchased and used in the United States and Canada.

RAVE Sports® product(s), when delivered to you in a new condition in original container, are warranted against defects in material or workmanship for a period of thirty (30) days from the date of original purchase. Defective product(s) returned to RAVE Sports® or an authorized service location and proven to be defective upon inspection, will be repaired or exchanged for new product(s) or part(s) at a prorated value where applicable. The warranty period for any replacement product shall begin upon shipment of the same, but shall in no event exceed the warranty period of the defective product.

When returning any product under this Limited 30 Day Warranty, you must first contact RAVE Sports® to obtain a return authorization number. The product must be packaged in its original carton or comparable packaging with a copy of the bill of sale (or invoice of purchase), together with a complete explanation of the problem. Shipping charges, if any, must be prepaid. Products covered by this Limited 30 Day Warranty will be returned to you without charge by RAVE Sports®.

Some products may be covered under a Limited 30 Day Warranty against manufacturer's defects. Any holes, scrapes, tearing or external damage is not covered under the Limited 30 Day Warranty.

This Limited 30 Day Warranty covers all defects encountered in normal use of the product and **does NOT** apply in the following cases:

- a) Loss or damage due to abuse, mishandling, alteration, accident
- b) Failure to follow operating, maintenance, or storage instructions
- c) Service by a party other than RAVE Sports® authorized service personnel
- d) Any acts of God including storm and animal damage
- e) The product has had its serial number(s) or dating altered or removed
- f) Normal wear and tear which includes sun damage and other normal weathering of the product

No implied warranty (or condition), including any implied warranty (or condition) of merchantability or fitness for a particular purpose, applies to the product after the applicable period of express warranty stated above, and no other express warranty or guaranty, except as mentioned above, given by any person, firm, or corporation with respect to the product shall bind RAVE Sports®. Some states or provinces do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

RAVE Sports® shall not be liable for loss of revenue or profit, failure to realize savings or other benefits, or for any other special, incidental or consequential damages caused by the use, misuse or inability to use the product regardless of the legal theory on which the claim is based, and even if RAVE Sports® has been advised of the possibility of such damages. Nor shall recover any kind against RAVE Sports® be greater in amount than the purchase price of the product sold by RAVE Sports® and causing the alleged damage.

Without limiting the foregoing, you assume all risk and liability for loss, damage or injury to you and your property and to others and their property arising out of the use, misuse, or inability to use any product sold by RAVE Sports® not caused directly by the negligence of RAVE Sports®. Some states or provinces do not allow exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This Limited 30 Day Warranty shall not extend to anyone other than the original purchaser of any product, or the person for whom it was purchased as a gift.

This Limited 30 Day Warranty gives you specific legal rights. To the extent that such rights cannot be disclaimed under applicable law, this limited warranty does not affect such rights.

Products Not Covered Under Warranty

The following products are NOT covered under a RAVE Sports warranty: Ropes, Life Jackets, Inflators/deflators, Pool products, Water skis, wakeboards, trainers, and kneeboards.